



State of North Carolina

ROY COOPER
ATTORNEY GENERAL

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CONSUMER PROTECTION
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May 16, 2007

Lauranell Harrison Burch
11 Wickersham Drive
Durham, NC 27713

RE: File No. 0704406
Glenn Hagele
8543 Everglade Drive
Sacramento, CA 95826

Dear Sir:

Our office wrote you recently regarding the above referenced file. To date, we have received no response from your company. We must request that you respond to our office in writing immediately as to your position on the matter. In your response, please refer to File Number 0704406.

If you have any questions, please contact us.

Very truly yours,

Nicole McConn
Consumer Protection Specialist
CONSUMER PROTECTION SECTION

cc: Glenn Hagele

