



## State of North Carolina

ROY COOPER  
ATTORNEY GENERAL

Department of Justice  
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Raleigh, NC 27699-9001

**CONSUMER PROTECTION**  
Toll Free In NC  
(877) 566-7226  
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(919) 716-6000  
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June 8, 2007

Lauranell Harrison Burch  
11 Wickersham Drive  
Durham, NC 27713

RE: File No. 0704406  
Glenn Hagele  
8543 Everglade Drive  
Sacramento, CA 95826

Dear Sir:

This office has written you twice regarding Mr Glenn Hagele 's complaint and requested a response as to your position within ten days. To date, we have received no response. I assumed you would prefer an informal inquiry to a more involved investigation of your company.

Please inform this office by referring to File Number 0704406 as to the disposition of this matter.

Very truly yours,

Handwritten initials "NM" in black ink.

Nicole McConn  
Consumer Protection Specialist  
CONSUMER PROTECTION SECTION

cc: Glenn Hagele

