



## State of North Carolina

ROY COOPER  
ATTORNEY GENERAL

Department of Justice  
9001 Mail Service Center  
Raleigh, NC 27699-9001

CONSUMER PROTECTION  
Toll Free In NC  
(877) 566-7226  
Outside of NC  
(919) 716-6000  
Fax: (919) 716-6050

April 25, 2007

Ms. Luranell Harrison Bunch  
11 Wickerhsham Drive  
Durham, NC 27713

RE: File No. 0704406, Glenn Hagele  
8543 Everglade Drive, Sacramento, CA 95826

Dear Ms. Bunch:

The Consumer Protection Division has received the attached request for assistance regarding your website, .com. As you will see in his complaint, Mr. Hagele is alleging that your website has published his personal and financial information, including his social security number.

The Office of the Attorney General works hard to prevent identity theft, and we helped pass legislation making it a violation to "intentionally communicate or otherwise make available to the general public an individual's social security number." Please see N.C.G.S. § 75-62, which is enclosed. This office has concerns that your website is making Mr. Hagele's social security number publicly available and requests that it be removed from your website. If you wish to publish public records, you can redact the personal and financial information before republishing this information on your website.

Please provide a written confirmation that you have removed and redacted this information from public viewing on your website within the next ten (10) business days. Please refer to the above file number in all future correspondence. Thank you for your cooperation.

Very truly yours,

A handwritten signature in black ink, appearing to read "N. McConn".

Nicole McConn  
Consumer Protection Specialist  
CONSUMER PROTECTION DIVISION

Enclosure  
cc Glenn Hagele



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May 16, 2007

Lauranell Harrison Burch  
11 Wickersham Drive  
Durham, NC 27713

RE: File No. 0704406  
Glenn Hagele  
8543 Everglade Drive  
Sacramento, CA 95826

Dear Sir:

Our office wrote you recently regarding the above referenced file. To date, we have received no response from your company. We must request that you respond to our office in writing immediately as to your position on the matter. In your response, please refer to File Number 0704406.

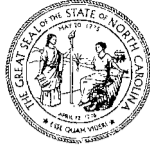
If you have any questions, please contact us.

Very truly yours,

Nicole McConn  
Consumer Protection Specialist  
CONSUMER PROTECTION SECTION

cc: Glenn Hagele





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June 8, 2007

Lauranell Harrison Burch  
11 Wickersham Drive  
Durham, NC 27713

RE: File No. 0704406  
Glenn Hagele  
8543 Everglade Drive  
Sacramento, CA 95826

Dear Sir:

This office has written you twice regarding Mr Glenn Hagele 's complaint and requested a response as to your position within ten days. To date, we have received no response. I assumed you would prefer an informal inquiry to a more involved investigation of your company.

Please inform this office by referring to File Number 0704406 as to the disposition of this matter.

Very truly yours,

Handwritten signature in black ink, consisting of the letters "NM" in a stylized, cursive font.

Nicole McConn  
Consumer Protection Specialist  
CONSUMER PROTECTION SECTION

cc: Glenn Hagele

